

GoHVACR.com Reference Guide

LOG IN

Your username is your email address provided in the online account request.

If you have contracts, make sure you select the Contract's Ship To address when you log in. The correct pricing will display. The "Select Ship To" is a drop-down menu where you can select a different ship to, if applicable.

		Wel	come, Lisa Rick (Administrat	tor) Customer #: 31408 Ship To	: Larson Demo Account , , , 00000-0000 Sign Out
EXTRACE AL CONSTANCE AL CONSTAN	Search for pro	ducts, services, etc		Q	QUICK ORDER
Specials 🗸	Products 🗸	Vendors	Contact Us	My Account 🗸	About Us 🗸
SELECT BILLING	& SHIPP	PING			
) Ship 🔿 Pick Up					
Select Ship To 31408 Larson Demo Account ,					
31408 Larson Demo Account ,	NTINUE				
C	ANCEL				

You can access the Select Billing & Shipping screen at any time by clicking on the "Welcome, NAME (Administrator)" link on the top of the screen.

		We	elcome, Lisa Rick (Administrator)	Customer #: 31408 Ship To	b: Larson Demo Account , , , 00000-0000 Sign Out
CUSTAVE A. EXTRAORDINARY SERVICE. INNOVATIVE SOLUTIONS.	Search for pro	oducts, services, etc		Q	QUICK ORDER
Specials 🗸	Products 🗸	Vendors	Contact Us	My Account 🗸	About Us 🗸

PRICE

Where is it coming from?

The price you see is the lowest price for that item from your price level or a contract, whichever is lower.

PRODUCT AVAILABILITY

What is it checking?

- In Stock available in your Home Branch
- Available Via Transfer Item is located in your "Branch Cluster" OR at your Regional Distribution Center OR at our Pewaukee Distribution Center. Item may be added to Cart and order placed.
- **Call for Availability** Item is not located in your "Branch Cluster" OR another of our Distribution Centers in your Region, or at our Pewaukee Distribution Center but MAY be available in one of our other branches or Distribution Centers. Item may be added to Cart and order placed. Back Order will appear on item in the Open Order.

SEARCHING FOR PRODUCTS

Can't find something? We can make adjustments! Please send your requests through https://gohvacr.com/ContactUs or to B2Bsupport@galarson.com.

• Simplified Categories



Type Ahead Search – begin typing – the more you type, the more the results are refined.



Last 10 searches in history – easily pick up where you left off

Search for products, services, etc	Q
Search History	
40 x 40	
40000	
nu-calgon	
nucalgon	
C-163-S	
C163S	
aprilaire	
el3232	
mkc-1	
DTAv40	
Clear Search History	

Search Within Results – **Previously Purchased Checkbox** – what you have purchased in the past year – significantly reduce the number of items returned

Products 🗸	Spe	cials 🗸	Vendo	rs At
		Home > 108 items re	Search Res	sults: msz
Search Within Results	0	Sort By:	Best Match	n 🗸
Previously Purchased				Indoor Uni Single 230
Categories V			1.07	PART #: MSZ-FH18 Mitsubishi
Ductless Split Units (1) Grilles, Registers & Diffusers	(18)	Compar	e	OUT OF STOCK AT F View Availability

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• Sort By feature for less than 25 results

	Home >	Search Results: ms	SZ
	12 items resu	lits for: msz	
	See De	Dent Materia	1
Search Within Results	Sort By:	Best Match V	1
Enter keywords		Best Match	
		Product: A to Z	or Unit, 18MBH Wall-Mount HI
	_	Product: Z to A	le 230/1 M-Series
Catagorian		Price: Low to High	MSZ-FH18NA2
Categories	1	Price: High to Low	shi
Indoor Units - Cooling (1)		Brand: A to Z	
Indoor Units - Heat Pump (11)	Compare	Brand: Z to A	STOCK AT FTW - FORT WAYNE STORE FRONT
		View A	vailability
Brand 🗸			
		Indo	or Unit, 9MBH Wall-Mount HP

• Want the Search Results page to load faster? Change the Per Page amount to 8.

Home > Search Results: MSZ 55 items results for: MSZ in Indoor Units - Heat Pump		
Sort By: Product: A to Z 🗸	Per Page: 8 🗸	1 of 7 🕻

• **Compare Items** – view the specifications for up to 6 items, side by side

	Indoor Unit, 6MBH Wall-Mount HP Single 230/1 M-Series						
	PART #: MSZ-GLO6NA-U1 Mitsubishi						
Compare	181 In Stock View Availability						
	Indoor Unit, 12MBH Deluxe Wall-Mount HP Multi 230/1 M-Series						
100 	PART #: MSZ-FS12NA-U1 MFG #: MSZ-FS12NA-U1 Mitsubishi						
Compare	Available Via Transfer View Availability						
×	ount HP						
	CLEAR ALL COMPARE						

PURCHASE RECOMMENDATIONS

These "widgets" are located at the bottom of some of your product and cart pages.

- Frequently Purchased Displays a list of frequently purchased products that can be quickly added to cart. Products only display if they have been purchased more than twice in the past 3 months and up to 5 products will display in order of the number of times they have been purchased.
- Recently Purchased Displays up to 5 of the user's most recently purchased items, based on quantity ordered.



ACCESSORIES

Recommended accessories are located on the product detail page beneath the Specifications table.



MY ACCOUNT

		You can access your ac	count inform	ation via the "My Account" drop-down menu, or	
ALL' o	Account Settings	by clicking on "My Acco	ount", you wi	ll be brought to your Dashboard.	
	Addresses	The dashboard houses	account links, provides snapshots of Order History,		
	User Administration				
	Saved Cart	Quick Order		Order Multiple Items Upload an Order	
0F	Invoice History	Enter keyword or item #	QTY	ADD TO CART	
276	Order History				
	Pay Invoices				
	My Lists				

- Account Settings Change your password here, set default Bill to and Ship to addresses
- Addresses Review your Bill to and Ship to addresses
- User Administration Manage users on your account
- Saved Cart add to, or remove items from a Cart
- Invoice History See Account Aging, List of Invoices with Balances
 - Invoices shown for the past 365 days, plus any open invoices older than 365 days, are imported nightly
 - Aging and Total Balance is shown
 - Search Click on Search Invoices button to search by Invoice #, Order #, PO #, Serial # or by Keyword
 - Export to .CSV, Print, email or add items on an invoice to the cart

IVOICE H	ISTORY						
EARCH INVOICES 🗸 🗸	Qu	estions re	garding open balances can b	e directed to: creditdepart	ment@galarson.com (or 262.446.7702	
— Ship To Address —— Show All		~	Invoice #			P0 #	
Order #			Serial #			Keyword	
Date Range							
From	7/31/20		Open Invoices Only				
То							
					CLEAR		SEARCH
RRENT	1 - 30 DAYS	30 - 6	60 DAYS	60 - 90 DAYS	OVER	90 DAYS	TOTAL BALANCE

Order History – See List of Orders Open and Complete

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• Search – Click on Search Orders button to search by Invoice #, Order #, PO #, Serial # or by Keyword

- Ship To Address	P0 #		Or	der Total		
Show All	~		Se	lect		
- Status	Order	ŧ				
Select	~					
Keyword						
Enter keyword or item #			Fre	om	11/1/20	

- Click on the Order # to see order details. Backordered items will be noted on item.
- Click on Re-order to add all items to your Cart
- Export to .CSV, Print or Email

Orders	Search keyword	() Date	Range 🗸	From 7	/12/21 📰	То	7/16/21 📰 G0
DATE ^	ORDER # ^	TYPE ^	PO # ^	JOB NAME ^	STATUS ^	TOTAL ^	RE-ORDER
7/16/21		Order			Complete		Re-order
7/15/21		Order			Complete		Re-order
7/15/21		Order			Open		Re-order
7/15/21		Order			Complete		Re-order
7/15/21		Order			Complete		Re-order
7/15/21		Order			Complete		Re-order

- **My Lists** Dealer price books and lists of commonly ordered items, created by the customer.
- Top 100 Items your top 100 items ordered most frequently (not by quantity) in the past year; updated weekly
- **Pay Invoices** You can pay your invoices online! Click on the "Pay Invoices" button located in the following areas to be brought to the payment portal where your information will populate:
 - My Account drop-down menu
 - Dashboard
 - Invoice History Page